

THE COURT OF COMMON PLEAS OF PHILADELPHIA
FIRST JUDICIAL DISTRICT OF PENNSYLVANIA
CIVIL TRIAL DIVISION

M. JEAN BOYLE, ADMINISTRATOR FOR	:	
THE ESTATE OF JENNIFER MONIQUE	:	
MOORE and	:	
TIMOTHY A. MOORE	:	
Plaintiffs	:	
	:	JANUARY TERM, 2013
vs.	:	
	:	NO. 1065
CITY OF PHILADELPHIA,	:	
AIRTRAN HOLDINGS, INC. d/b/a	:	
AIRTRAN AIRWAYS, INC.,	:	
AIRTRAN AIRWAYS, INC., and	:	
SOUTHWEST AIRLINES CO. d/b/a	:	
AIRTRAN AIRWAYS, INC.	:	
Defendants	:	

ORDER

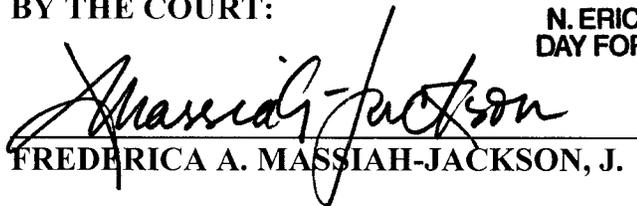
And Now, this ^{30th} day of November, 2015, after considering the Motions for Summary Judgment filed by the City of Philadelphia, Plaintiffs' Response thereto, after oral argument held October 21, 2015, and for the reasons set forth in Court Exhibit "A", attached hereto, it is hereby **ORDERED** that the Motion for Summary Judgment is **DENIED**.

DOCKETED

NOV 30 2015

**N. ERICKSON
DAY FORWARD**

BY THE COURT:



FREDERICA A. MASSIAH-JACKSON, J.

Moore Etal Vs City Of -ORDER



13010106500163

Court Exhibit "A"

In the early morning hours of January 17, 2011, Mrs. Jennifer Monique Moore, age 38, died after being transported by Emergency Medical Personnel from Philadelphia International Airport to a local hospital. Her family initiated this civil action for Wrongful Death and Survival Damages against the airlines and the City of Philadelphia.

The City has filed this Motion for Summary Judgment on the basis that the City claims it is immune from suit under provisions of the Governmental Immunity Act, 42 Pa. C.S. §8541 et seq. Plaintiff-Estate relies on the "real estate exception" and asserts that suit is proper. 42 Pa. C.S. §8542(b)(3) provides in pertinent part:

"(b) Acts which may impose liability.

--The following acts by a local agency or any of its employees may result in the imposition of liability on a local agency:

....

(3) Real property.--The care, custody or control of real property in the possession of the local agency, except that the local agency shall not be liable for damages on account of any injury sustained by a person intentionally trespassing on real property in the possession of the local agency."

The issue presented is whether the absence of signage at the Airport to provide unique identifiers of the location of public restrooms and/or the failure to provide emergency call boxes in public restrooms is a defect in the land which may result in the imposition of liability on the City of Philadelphia. After careful consideration of the relevant case law and the facts, this Court concludes the Motion for Summary Judgment is Denied.

The Defendant-City submitted an Expert Report which describes the incident location, at page 8:

“Philadelphia International Airport (airport code PHL) served the 5th largest metropolitan area in the United States and was owned and operated by the City of Philadelphia. Located 7 miles southwest from downtown Philadelphia, the airport was easily accessible by car from Interstates 76, 95 and 476, and also by rail service of the Southeastern Pennsylvania Transportation Authority’s (SEPTA) High Speed Airport Line to/from all terminals. At the writing of this report, the airport had seven terminals, Terminal A-East, and the recently constructed terminal A-West (serving international travelers), B, C, D, E and F (Photographs 1 and 2). Terminal E was constructed in 1977 and contained 17 gates: E1 to E17. Terminal E underwent an expansion and modernization upgrade, including the signage and wayfinding, in 2007, and a signage upgrade project in 2013. The Philadelphia International Airport served more than 30 million passengers annually at the writing of this report.”

Thus, as framed by the Defendant, the issue is: Whether a facility that serves more than 30 million people annually but is incapable of alerting its business invitees with site specific information from a public restroom in the event of an emergency is safe for its intended use. This Court concludes that the Airport restrooms were not safe for their intended uses or their reasonably foreseeable uses.

Plaintiff-Decedent was suffering significant pains and discomfort, later determined to be a pulmonary embolism, as she exited her airplane. Ms. Moore was able to walk to a public restroom near a baggage claim area of Terminal E. She collapsed. The record reveals that she made 9-1-1 calls and Good Samaritans in the restroom area made 9-1-1- calls for assistance. Nearly an hour later when emergency responders arrived, it was too late.

In Mascaro v. Youth Study Center, 523 A.2d 1118 (Pa. 1987), the Supreme Court provided the guidelines to determine whether the real estate exception to the Political Subdivision Tort Claims Act is applicable. 523 A.2d at 1124:

“We believe . . . that the real estate exception can be applied only to those cases where it is alleged that the artificial condition or defect of the land *itself* causes the injury, not merely when it facilitates the injury by the acts of others, whose acts are outside the statute’s scope of liability.” (emphasis in original)

Significantly, the Supreme Court confirmed well-established Commonwealth Court precedent that held the duty of the political subdivision is to maintain property safely for activities for which it is regularly used, for which it is intended to be used, or for which it may reasonably be foreseen to be used. To engage in acts which make the property unsafe for such activities “are acts which make the local agency amenable to suit”. 523 A.2d at 1123-1124. See also, Grieff v. Reisinger, 693 A.2d 195 (Pa. 1977); Crowell v. City of Philadelphia, 613 A.2d 1178 (Pa. 1992).

Contrary to the City’s argument at Memorandum, page 18, the issue here is not whether Ms. Moore’s embolism was actually caused by the Terminal E restroom. Similar arguments were rejected in Thornton v. Philadelphia Housing Authority, 4 A.3d 1143 (Commonwealth Ct. 2010) and City of Philadelphia v. Duda, 595 A.2d 206 (Commonwealth Ct. 1991). The Thornton Court held that it was not necessary for a smoke alarm to physically explode or cause injury. The Duda Court held that the absence of stripes and pool markings did not “strike” the plaintiff. In the case at bar, the absence of a necessary safety feature under the care and control

of the City is a defect in the realty itself and rendered the area unsafe for its intended and expected uses to the public and to Plaintiff-Decedent. Such negligent care falls within the real estate exception of Section 8542(b)(3).

A public restroom is used and may be reasonably expected to be used for all manners of personal, health and hygienic procedures, including relief or respite from episodes of cardiac and gastro-intestinal distress. Airport restrooms are used by children, senior citizens and disabled persons. Airport restrooms may also be areas for refuge in emergency situations. The City had a duty to take care and maintain the property areas and to anticipate urgent situations for their travelers. There has been no claim in any of the Defendant's submissions that such urgencies are rare or even unexpected.

Plaintiffs' Expert opined that the absence of "unique identifiers for public areas" and/or "an emergency call box" did cause and contribute to and increased the risk of harm to Ms. Moore. See also, Plaintiffs' Complaint, Paragraph 70. The failures by the City did not simply facilitate the harm to Plaintiff-Moore, rather the absence of necessary safety features makes this Defendant amenable to suit.

The Defendant-City was aware of the utility for signage with unique site identification. The Airport provided such special signage for its own employees to assist in identifying certain restricted areas. Most significantly, the Airport also used unique site identification designations for the public restrooms. According to depositions of City Officials these

identifiers were known only to Airport personnel but not known to the public, to travelers or to emergency responders. A business visitor is entitled to the highest duty of care. The City Airport failed to provide the site-specific safety signage to Plaintiff-Decedent.

The City also contends that there is no evidence of a “causal connection” between the failure to install emergency safeguards and the harm to Ms. Moore, at page 20:

“Instantly, it is unequivocal that Plaintiffs have failed to present any evidence or expert testimony creating a causal connection between the City’s failure to install markings or signs inside the restrooms indicating the precise area within the Airport where the restrooms were situated, and either the Decedent’s injury, or the delay of emergency medical services. Thus, since the mere happening of an accident does not give rise to the implication of negligence, ***Plaintiffs have failed to establish that decedent’s injury was caused by any negligent acts of the local agency or an employee thereof acting within the scope of his office or duties.*** Without this critical element, Plaintiffs have failed to satisfy both threshold requirements for an exception to governmental immunity to apply. Accordingly, Moving Defendant, City of Philadelphia, should be dismissed from this action, with prejudice, as a matter of law.” (emphasis in original)

Generally, whether plaintiffs have demonstrated that a defendant’s negligent conduct is a substantial factor in bringing about plaintiff’s harm is a question for the jury. A jury is free to consider direct as well as circumstantial evidence when reaching its verdict. When considering a Motion for Summary Judgment, this Court may not determine what the facts are but may assess whether there are genuine issues of fact for the triers of fact to consider. Suffice it to say that Plaintiff-Estate has presented sufficient issues of fact to satisfy the threshold to permit this cause of action to go to a jury. This Court respectfully suggests that when a jury hears the audio tapes and sees the transcriptions, and hears the Expert testimony of Melissa Means,

M.D., the triers of fact will have sufficient evidence to determine whether Ms. Moore's death was simply a "mere accident", or, if this case reflects a breach of a duty of care to a business invitee which caused and/or aggravated the death of Plaintiff-Decedent. See Court Exhibits "1", "2", and "3", attached hereto.

A handwritten signature in black ink, appearing to be "Jung", is written over a horizontal line that extends across the right side of the page.

VILLARI, LENTZ & LYNAM, LLC
By: Leonard G. Villari, Esquire
Thomas A. Lynam, III, Esquire
I.D. No. 68844 / 83817
1600 Market Street, Ste. 1800
Philadelphia, PA 19103
215-568-1990 / 215-568-9920 (FAX)

This is a Major Jury Case
Assessment of Damages Hearing
Required

Attorneys for Plaintiffs

M. JEAN BOYLE, ADMINISTRATOR FOR
THE ESTATE OF JENNIFER MONIQUE
MOORE

COURT OF COMMON PLEAS
PHILADELPHIA COUNTY

JANUARY TERM, 2013

AND

NO. 1065

TIMOTHY MOORE

VS.

CITY OF PHILADELPHIA, AIRTRAN
HOLDINGS, INC. D/B/A AIRTRAN
AIRWAYS, INC. AND AIRTRAN
AIRWAYS, INC. AND SOUTHWEST
AIRLINES CO. D/B/A AIRTRAN
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**TRANSCRIPT FROM REFERENCED AUDIO RECORDINGS IN CHRONOLOGICAL
ORDER BASED ON REAL TIME**

SOURCE: Phone Calls Received in Fire Communications Center
TRACK1—This track establishes that the first 911 call placed occurred at 12:18a.m.on
1/17/11.

SOURCE: Phone Calls Received in Fire Communications Center
TRACK 2—First 911 call placed by Gameh Brown

12:18 a.m.

OPERATOR: Philadelphia Fire Department Dispatch 742, what's the address?

BROWN: Philadelphia Airport, I'm in the ladies bathroom.

OPERATOR: You're at the airport?

BROWN: Yes, I'm at the ladies bathroom.

OPERATOR: What terminal are you in?

BROWN: Um. I'm... God. I'm at the baggage claim area, the bathroom of the baggage claim.

OPERATOR: The baggage claim area in the bathroom?

BROWN: Yeah.

OPERATOR: Do you know...well, there's probably a lot of baggage claim areas, do you know which one or...

BROWN: Hold on let me check the baggage claim area number. Ok. Alright? Hold on. Uh. Let me see. It's Umm. Aw shucks. Hold on. Aw shoot. Baggage number 6, the bathroom right up to baggage claim number 6. (footsteps in background)

OPERATOR: Baggage claim number 6?

BROWN: Yeah.

OPERATOR: And you're in the bathroom. What's the problem?

BROWN: She's um wheezing. I think she almost fell. She's sitting on the bathroom commode and just wheezing.

OPERATOR: And what's the number you're calling from.

BROWN: Umm. The number is 770-885-1780

OPERATOR: How old is she?

BROWN: Hello?

OPERATOR: How old is she?

BROWN: Um. How old are you? Ma'am, ma'am, ma'am, wake up. She's...ma'am.

OPERATOR: She's what? Did she pass out? Hello? Hello? Alright, where are we going.

12:20. 45 sec. am

**SOURCE: Phone Calls Received in Fire Communications Center
TRACK 3—Second 911 call placed by Gameh Brown**

12:21.37s a.m.

OPERATOR: Philadelphia Fire Department Dispatch 742. What's the address?

BROWN: Philadelphia airport. I just called about a lady in the bathroom.

OPERATOR: Yes.

BROWN: Yeah, and well she, we got cut off

OPERATOR: Yes, did she pass out?

BROWN: Well, she's not passed out, but she can't talk.

OPERATOR: Alright.

BROWN: She is not saying anything, she is just breathing real heavily. Come on ma'am.

OPERATOR: Did you get anybody from the airport to help you?

BROWN: There's this guy at the Airport desk, but he didn't move so I came back to the bathroom to her....hold on ma'am.

OPERATOR: We're on our way. Just lay her on her side and watch her breathing. She's on the floor?

BROWN: Huh?

OPERATOR: She's on the floor? Is she on the floor? Hello?

BROWN: Put her on the floor?

OPERATOR: Is she on the floor? If she's already on the floor you can put her on her side. Hello? We got disconnected again.

OPERATOR: They're already on their way.

ANOTHER OPERATOR: OK.

OPERATOR: Thank you.

ANOTHER OPERATOR: No problem.

OPERATOR: Bye.

End at 12:23am.

SOURCE: SOUTH MEDIC BAND TRANSMISSIONS

TRACK: b) South Medic Band Transmissions

Time on Track: 1:40

Real Time: 12:23a.m.

M19: Medic 19

OPERATOR: Proceed Medic 19

M19: Yes Sir. Responding to PIA, vacate D01

OPERATOR: Uhh. That's affirmative. It's going to be by the baggage claim, number six, that's all I have on this job.

OPERATOR: Attention. Engine Medic 19, Philadelphia international airport, baggage claim number 6, engine 78, medic 19, Philadelphia international airport, baggage claim number 6.

SOURCE: Phone Calls Received in Fire Communications Center

TRACK 4—Engine 78 Call

12:23.26

OPERATOR: Fire communications.

ENGINE 78: Yes maam. Engine 78.

OPERATOR: Yes.

ENGINE 78: Yeah, the EMS run that just came over, we don't respond there, it's an outside unit.

OPERATOR: Ok, I'll let them know.

ENGINE 78: It's just medic 19, it's arrival road.

OPERATOR: Just medic 19?

ENGINE 78: Yes maam.

OPERATOR: They don't need a first...

ENGINE 78: No, we don't go. It's on the unsecured side, that's what I'm trying to tell you.

OPERATOR: Ok.

ENGINE 78: If you want to send 69 that's fine.

OPERATOR: Ok.

ENGINE 78: Thank you maam.

OPERATOR: And you said it's on the unsecured side?

ENGINE 78: Yes maam. It's on arrival road.

OPERATOR: Ok.

ENGINE 78: Thank you maam.

OPERATOR: Alright, bye-bye.

12:24.05

**SOURCE: Phone Calls Received in Fire Communications Center
TRACK 5—Third 911 Call by Gameh Brown**

12:24.13

OPERATOR: Philadelphia Fire Department Dispatch 742, what's the address of the emergency?

BROWN: Philadelphia Airport, ladies bathroom.

OPERATOR: They're on their way to you.

BROWN: Ok. Ok. But--

OPERATOR: What is she doing now?

BROWN: Huh?

OPERATOR: What is she doing now?

BROWN: She's just sitting on the bathroom. She tried to use the bathroom but couldn't take off her clothes so she wet herself. They're coming. They say they're on their way.

OPERATOR: Maam, she tried to use the bathroom and couldn't?

BROWN: No. she couldn't even take off her clothes. I think she's that weak.

OPERATOR: Is she elderly?

BROWN: No. no. She look like. Are you in your thirties? Maam. Are you in your thirties. She can't even answer. She's too weak.

OPERATOR: Ok. We're coming now. Nobody else from the airport came to help?

BROWN: There's a lady that went out to call somebody and we're waiting on her.

OPERATOR: The lady is coming back to help.

BROWN: Yes. She asked me if I could get somebody and I just told her. Ok thank you.

OPERATOR: What'd she say?

BROWN: She said they call the medic.

OPERATOR: Ask her what's the right location? (1:15 into the track)

BROWN: What's the right location where the lady is?

OPERATOR: Yes.

BROWN: It's baggage claim 6. The bathroom off of the baggage 6. I'm in the ladies bathroom there.

OPERATOR: Ok. Well I have that. We're on our way.

BROWN: Ok.

(inaudible)

OPERATOR: Don't try to get her to talk. No move her around. No talking. Ok. She'll stay right here.

BROWN: Stay with me. OK. Don't try to move.

OPERATOR: Do you know what airline it's by?

BROWN: What airline? It's right there by the security baggage. Um. Baggage claim 6. (Inaudible). Number 6. I just came off an Airtran. Take your time. I just came off an Airtran and I came in the bathroom. Hold on. Hold on. They're coming.

OPERATOR: You just came off an Airtran?

BROWN: Yeah.

OPERATOR: Alright. Thanks.

BROWN: OK. They're coming. Hello?

OPERATOR: Yeah.

BROWN: Hello.

OPERATOR: Yeah. Hello.

BROWN: Yeah. They're not here yet. They're coming. OK. Hold on. Hold on. OK. Hold on. They're coming.

SOURCE: SOUTH MEDIC BAND TRANSMISSIONS
TRACK: b) South Medic Band Transmissions

Time on Track: 5:15
Real Time: 12:27a.m.

OPERATOR: Medic 19?

M19: Medic 19.

OPERATOR: Medic 19, I'm getting more information. They say that this job is going to be on the arrival road, the unsecured side, baggage claim number 6. I don't know if that makes sense to you or not.

M19: We'll try to make some sense of it, sir. We'll get it.

Time on Track: 6:35
REAL TIME: 12:28a.m.

OPERATOR: Attention engine 69, medic 19, to Philadelphia international airport, Attention engine 69, medic 19, to Philadelphia International Airport, operator south medic.

Time on Track: 8:15
REAL TIME: 12:30a.m.

E69: Engine 69

OPERATOR: engine 69

E69: Yeah, in Main terminal

OPERATOR: Ok. It'll be the baggage claim area number 6, use the arrival road for unconscious person.

E69: Affirmative

OPERATOR: Affirmative.

Time on Track: 11:53
Real Time: 12:34a.m.

OPERATOR: Engine 69.

E69: Engine 69. On location. PI arrival.

OPERATOR: Affirmative.

Track Time: 15:50
Real Time: 12:38a.m.

E69: Engine 69.

OPERATOR: Proceed Engine 69.

E69: Yes. You can make 69 available. You can you can recall medic. No service at location.

OPERATOR: Medic 19, recall.

M19: Medic 19 on location and leaving, unavailable.

OPERATOR: Affirmative.

Time on Track: 27:18
Real Time: 12:50 a.m.

E78: Medic 19, engine 78.

OPERATOR: Medic 19.

E78: Yes, do you have an ETA, this lady just went unconscious.

OPERATOR; Medic 19 was recalled from Engine 69, uh, probably like around about 10 minutes ago. We are a station sir.

E78: Alright, we need a rescue squad at Terminal E baggage.

OPERATOR: Sir, we coming. D01 (inaudible)Engine 78, this will be, what terminal again.

E78: Terminal E, arrival, baggage room. They're doing CPR now.

OPERATOR: Medic 9b recall. Medic 19.

M19: Medic 19.

OPERATOR: OK. You're responding, sir?

M19: Yeah, we're responding. Send that around back over, please.

OPERATOR: Affirmative. It's going to be Terminal E, Baggage.

**SOURCE: Phone Calls Received in Fire Communications Center
TRACK 6—FCC Call to Engine 69 Supervisor**

12:52.42s a.m.

ENGINE 69: Engine 69, south side speaking

FCC: How you doing. Fire Communication Center. Can I speak to the person in charge?

ENGINE 69: Hold on.

ENGINE 69 SUPERVISOR: How can I help you?

FCC: On the job at the Philadelphia International Airport. You saw the patient there? Or?

ENGINE 69 SUPERVISOR: Well, yeah, when we got there. We saw the person that they alleged that was unconscious, was conscious and was nothing wrong with.

FCC: O, 78 called back about the same job, the person is (inaudible).

ENGINE 69 SUPERVISOR: O, he is.

FCC: They wanted Medic 19 back a code blue.

ENGINE 69 SUPERVISOR: A code blue?

FCC: I just wanted to make sure if it was the same one.

ENGINE 69 SUPERVISOR: There was no one in the bathroom when we got there.

FCC: Alright, so um.

ENGINE 69 SUPERVISOR: We talked to some gentlemen, he said I'm fine, I don't know what you're talking about. You know a witness said he thought it was him. He said, no, ain't nothing wrong with me.

FCC: Alright. Thank you.

SOURCE: SOUTH MEDIC BAND TRANSMISSIONS

TRACK: b) South Medic Band Transmissions

Time on track: 37:20

Real Time: 1:00 a.m.

M19: 19.

OPERATOR: Proceed Medic 19.

Operator: Engine 78 (inaudible).

E78: 78.

OPERATOR: Are you on location?

E78: That's negative. We were called from the firehouse, we get our communications from the control tower.

OPERATOR: Affirmative.

Time on track: 38:17

Real Time: 1:01a.m.

OPERATOR: Engine 69, code blue, engine 69 respond. Terminal E, echo, arrival road for a code blue. Engine 69 respond to International Airport, arrival road for a code blue.

E69: Engine 69.

OPERATOR: 69.

E69: Responding, PIA main terminal E.

OPERATOR: Affirmative.

Time on track: 44:30

Real time: 1:07a.m.

E69: Engine 69.

OPERATOR: Engine 69.

E69: On location.

OPERATOR: Affirmative.

Time on track: 52:30

Real time: 1:15a.m.

E69: Engine 69, en route to hospital.

OPERATOR: Affirmative.

VILLARI, LENTZ & LYNAM, LLC
By: Leonard G. Villari, Esquire
Thomas A. Lynam, III, Esquire
I.D. No. 68844 / 83817
1600 Market Street, Ste. 1800
Philadelphia, PA 19103
215-568-1990 / 215-568-9920 (FAX)

This is a Major Jury Case
Assessment of Damages Hearing
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SOURCE: Phone Calls Received in Fire Communications Center

**TRACK1—This track establishes that the first 911 call placed occurred at 12:18a.m.on
1/17/11.**

SOURCE: Phone Calls Received in Fire Communications Center

TRACK 2—First 911 call placed by Gameh Brown

12:18 a.m.

OPERATOR: Philadelphia Fire Department Dispatch 742, what's the address?

BROWN: Philadelphia Airport, I'm in the ladies bathroom.

OPERATOR: You're at the airport?

BROWN: Yes, I'm at the ladies bathroom.

OPERATOR: What terminal are you in?

BROWN: Um. I'm... God. I'm at the baggage claim area, the bathroom of the baggage claim.

OPERATOR: The baggage claim area in the bathroom?

BROWN: Yeah.

OPERATOR: Do you know...well, there's probably a lot of baggage claim areas, do you know which one or...

BROWN: Hold on let me check the baggage claim area number. Ok. Alright? Hold on. Uh. Let me see. It's Umm. Aw shucks. Hold on. Aw shoot. Baggage number 6, the bathroom right up to baggage claim number 6. (footsteps in background)

OPERATOR: Baggage claim number 6?

BROWN: Yeah.

OPERATOR: And you're in the bathroom. What's the problem?

BROWN: She's um wheezing. I think she almost fell. She's sitting on the bathroom commode and just wheezing.

OPERATOR: And what's the number you're calling from.

BROWN: Umm. The number is 770-885-1780

OPERATOR: How old is she?

BROWN: Hello?

OPERATOR: How old is she?

BROWN: Um. How old are you? Ma'am, ma'am, ma'am, wake up. She's...ma'am.

OPERATOR: She's what? Did she pass out? Hello? Hello? Alright, where are we going.

12:20. 45 sec. a.m.

**SOURCE: Phone Calls Received in Fire Communications Center
TRACK 3—Second 911 call placed by Gameh Brown**

12:21.37s a.m.

OPERATOR: Philadelphia Fire Department Dispatch 742. What's the address?

BROWN: Philadelphia airport. I just called about a lady in the bathroom.

OPERATOR: Yes.

BROWN: Yeah, and well she, we got cut off

OPERATOR: Yes, did she pass out?

BROWN: Well, she's not passed out, but she can't talk.

OPERATOR: Alright.

BROWN: She is not saying anything, she is just breathing real heavily. Come on ma'am.

OPERATOR: Did you get anybody from the airport to help you?

BROWN: There's this guy at the Airport desk, but he didn't move so I came back to the bathroom to her....hold on ma'am.

OPERATOR: We're on our way. Just lay her on her side and watch her breathing. She's on the floor?

BROWN: Huh?

OPERATOR: She's on the floor? Is she on the floor? Hello?

BROWN: Put her on the floor?

OPERATOR: Is she on the floor? If she's already on the floor you can put her on her side. Hello? We got disconnected again.

OPERATOR: They're already on their way.

ANOTHER OPERATOR: OK.

OPERATOR: Thank you.

ANOTHER OPERATOR: No problem.

OPERATOR: Bye.

End at 12:23am.

**SOURCE: Phone Calls Received in Fire Communications Center
TRACK 4—Engine 78 Call**

12:23.26

OPERATOR: Fire communications.

ENGINE 78: Yes maam. Engine 78.

OPERATOR: Yes.

ENGINE 78: Yeah, the EMS run that just came over, we don't respond there, it's an outside unit.

OPERATOR: Ok, I'll let them know.

ENGINE 78: It's just medic 19, it's arrival road.

OPERATOR: Just medic 19?

ENGINE 78: Yes maam.

OPERATOR: They don't need a first...

ENGINE 78: No, we don't go. It's on the unsecured side, that's what I'm trying to tell you.

OPERATOR: Ok.

ENGINE 78: If you want to send 69 that's fine.

OPERATOR: Ok.

ENGINE 78: Thank you maam.

OPERATOR: And you said it's on the unsecured side?

ENGINE 78: Yes maam. It's on arrival road.

OPERATOR: Ok.

ENGINE 78: Thank you maam.

OPERATOR: Alright, bye-bye.

12:24.05

**SOURCE: Phone Calls Received in Fire Communications Center
TRACK 5—Third 911 Call by Gameh Brown**

12:24.13

OPERATOR: Philadelphia Fire Department Dispatch 742, what's the address of the emergency?

BROWN: Philadelphia Airport, ladies bathroom.

OPERATOR: They're on their way to you.

BROWN: Ok. Ok. But--

OPERATOR: What is she doing now?

BROWN: Huh?

OPERATOR: What is she doing now?

BROWN: She's just sitting on the bathroom. She tried to use the bathroom but couldn't take off her clothes so she wet herself. They're coming. They say they're on their way.

OPERATOR: Maam, she tried to use the bathroom and couldn't?

BROWN: No. she couldn't even take off her clothes. I think she's that weak.

OPERATOR: Is she elderly?

BROWN: No. no. She look like. Are you in your thirties? Maam. Are you in your thirties. She can't even answer. She's too weak.

OPERATOR: Ok. We're coming now. Nobody else from the airport came to help?

BROWN: There's a lady that went out to call somebody and we're waiting on her.

OPERATOR: The lady is coming back to help.

BROWN: Yes. She asked me if I could get somebody and I just told her. Ok thank you.

OPERATOR: What'd she say?

BROWN: She said they call the medic.

OPERATOR: Ask her what's the right location? (1:15 into the track)

BROWN: What's the right location where the lady is?

OPERATOR: Yes.

BROWN: It's baggage claim 6. The bathroom off of the baggage 6. I'm in the ladies bathroom there.

OPERATOR: Ok. Well I have that. We're on our way.

BROWN: Ok.

(inaudible)

OPERATOR: Don't try to get her to talk. No move her around. No talking. Ok. She'll stay right here.

BROWN: Stay with me. OK. Don't try to move.

OPERATOR: Do you know what airline it's by?

BROWN: What airline? It's right there by the security baggage. Um. Baggage claim 6. (Inaudible). Number 6. I just came off an Airtran. Take your time. I just came off an Airtran and I came in the bathroom. Hold on. Hold on. They're coming.

OPERATOR: You just came off an Airtran?

BROWN: Yeah.

OPERATOR: Alright. Thanks.

BROWN: OK. They're coming. Hello?

OPERATOR: Yeah.

BROWN: Hello.

OPERATOR: Yeah. Hello.

BROWN: Yeah. They're not here yet. They're coming. OK. Hold on. Hold on. OK. Hold on. They're coming.

**SOURCE: Phone Calls Received in Fire Communications Center
TRACK 6—FCC Call to Engine 69 Supervisor**

12:52.42s a.m.

ENGINE 69: Engine 69, south side speaking.

FCC: How you doing. Fire Communication Center. Can I speak to the person in charge?

ENGINE 69: Hold on.

ENGINE 69 SUPERVISOR: How can I help you?

FCC: On the job at the Philadelphia International Airport. You saw the patient there? Or?

ENGINE 69 SUPERVISOR: Well, yeah, when we got there. We saw the person that they alleged that was unconscious, was conscious and was nothing wrong with.

FCC: O, 78 called back about the same job, the person is (inaudible).

ENGINE 69 SUPERVISOR:, O, he is.

FCC: They wanted Medic 19 back a code blue.

ENGINE 69 SUPERVISOR: A code blue?

FCC: I just wanted to make sure if it was the same one.

ENGINE 69 SUPERVISOR: There was no one in the bathroom when we got there.

FCC: Alright, so um.

ENGINE 69 SUPERVISOR: We talked to some gentlemen, he said I'm fine, I don't know what you're talking about. You know a witness said he thought it was him. He said, no, ain't nothing wrong with me.

FCC: Alright. Thank you.

SOUTH MEDIC BAND TRANSMISSIONS
TRACK: b) South Medic Band Transmissions

Time on Track: 1:40
Real Time: 12:23a.m.

M19: Medic 19

OPERATOR: Proceed Medic 19

M19: Yes Sir. Responding to PIA, vacate D01

OPERATOR: Uhh. That's affirmative. It's going to be by the baggage claim, number six, that's all I have on this job.

OPERATOR: Attention. Engine Medic 19, Philadelphia international airport, baggage claim number 6, engine 78, medic 19, Philadelphia international airport, baggage claim number 6.

Time on Track: 5:15
Real Time: 12:27a.m.

OPERATOR: Medic 19?

M19: Medic 19.

OPERATOR: Medic 19, I'm getting more information. They say that this job is going to be on the arrival road, the unsecured side, baggage claim number 6. I don't know if that makes sense to you or not.

M19: We'll try to make some sense of it, sir. We'll get it.

Time on Track: 6:35
REAL TIME: 12:28a.m.

OPERATOR: Attention engine 69, medic 19, to Philadelphia international airport, Attention engine 69, medic 19, to Philadelphia International Airport, operator south medic.

Time on Track: 8:15
REAL TIME: 12:30a.m.

E69: Engine 69

OPERATOR: engine 69

E69: Yeah, in Main terminal

OPERATOR: Ok. It'll be the baggage claim area number 6, use the arrival road for unconscious person.

E69: Affirmative

OPERATOR: Affirmative.

Time on Track: 11:53
Real Time: 12:34a.m.

OPERATOR: Engine 69.

E69: Engine 69. On location. PI arrival.

OPERATOR: Affirmative.

Track Time: 15:50
Real Time: 12:38a.m.

E69: Engine 69.

OPERATOR: Proceed Engine 69.

E69: Yes. You can make 69 available. You can you can recall medic. No service at location.

OPERATOR: Medic 19, recall.

M19: Medic 19 on location and leaving, unavailable.

OPERATOR: Affirmative.

Time on Track: 27:18
Real Time: 12:50 a.m.

E78: Medic 19, engine 78.

OPERATOR: Medic 19.

E78: Yes, do you have an ETA, this lady just went unconscious.

OPERATOR: Medic 19 was recalled from Engine 69, uh, probably like around about 10 minutes ago. We are a station sir.

E78: Alright, we need a rescue squad at Terminal E baggage.

OPERATOR: Sir, we coming. D01 (inaudible)Engine 78, this will be, what terminal again.

E78: Terminal E, arrival, baggage room. They're doing CPR now.

OPERATOR: Medic 9b recall. Medic 19.

M19: Medic 19.

OPERATOR: OK. You're responding, sir?

M19: Yeah, we're responding. Send that around back over, please.

OPERATOR: Affirmative. It's going to be Terminal E, Baggage.

Time on track: 37:20
Real Time: 1:00 a.m.

M19: 19.

OPERATOR: Proceed Medic 19.

Operator: Engine 78 (inaudible).

E78: 78.

OPERATOR: Are you on location?

E78: That's negative. We were called from the firehouse, we get our communications from the control tower.

OPERATOR: Affirmative.

Time on track: 38:17
Real Time: 1:01a.m.

OPERATOR: Engine 69, code blue, engine 69 respond. Terminal E, echo, arrival road for a code blue. Engine 69 respond to International Airport, arrival road for a code blue.

E69: Engine 69.

OPERATOR: 69.

E69: Responding, PIA main terminal E.

OPERATOR: Affirmative.

Time on track: 44:30
Real time: 1:07a.m.

E69: Engine 69.

OPERATOR: Engine 69.

E69: On location.

OPERATOR: Affirmative.

Time on track: 52:30
Real time: 1:15a.m.

E69: Engine 69, en route to hospital.

OPERATOR: Affirmative.

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January 17, 2011

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Transcription of Audio Recordings

Transcribed by:

Amy Gorman, Court Reporter, Strehlow & Associates

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Page 4

1 The following is a recording of a haste transmission made in
2 the Fire Communications Center on January 17, 2011:
3
4 SPEAKER: Fitz Emergency Room, Medic 19 to route with a 46
5 female code blue. ALS in progress. ETA is 10 or 15 minutes.
6 Repeating. Fitz Emergency Room, Medic 19 coming in with a 46
7 female code blue. ALS in progress. ETA is 10 or 15 minutes.
8
9 End of recording.
10
11
12
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Page 5

1 The following is a recording of phone calls received in the
2 Fire Communications Center on January 17, 2011.
3
4 The first phone call was received at 00.18.25 hours.
5
6 SPEAKER 1: Philadelphia Fire Department, this is Batch 742.
7 What's the address?
8 SPEAKER 2: Philadelphia Airport. I'm in the ladies
9 bathroom.
10 SPEAKER 1: At the airport?
11 SPEAKER 2: Yes, I'm in the ladies bathroom.
12 SPEAKER 1: What terminal are you in?
13 SPEAKER 2: Oh, gosh. I'm in the baggage claim area. The
14 bathroom of the baggage claim.
15 SPEAKER 1: The baggage claim area in the bathroom?
16 SPEAKER 2: Yeah.
17 SPEAKER 1: Do you know -- well, there's probably a lot of
18 baggage claim areas. Do you know which one, or?
19 SPEAKER 2: Hold on. Let me check the baggage claim number.
20 Okay?
21 SPEAKER 1: All right.
22 SPEAKER 2: Baggage claim number six. The bathroom right at
23 the baggage claim number six.
24 SPEAKER 1: Baggage claim number six?

2 (Pages 2 to 5)

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Page 6

1 SPEAKER 2: Yes.
2 SPEAKER 1: And you're in the bathroom. What's the problem?
3 SPEAKER 2: She's all dizzy and I think she almost fell.
4 She's sitting in the bathroom.
5 SPEAKER 1: And what's the number you're calling from?
6 SPEAKER 2: My number is (770) 895-4780.
7 SPEAKER 1: How old is she?
8 SPEAKER 2: Hello?
9 SPEAKER 1: How old is she?
10 SPEAKER 2: (To woman) How old are you, ma'am? Ma'am, ma'am,
11 ma'am? She's (inaudible).
12 SPEAKER 1: She's what? Did she pass out?
13 SPEAKER 2: (No response).
14 SPEAKER 1: Hello?
15 SPEAKER 2: (No response).
16 SPEAKER 1: Hello?
17 SPEAKER 2: (No response).
18 SPEAKER 1: All right. We're going.
19
20
21
22
23
24

Page 8

1 SPEAKER 1: Is she on the floor?
2 SPEAKER 2: (Inaudible.)
3 SPEAKER 1: Is she on the floor?
4 SPEAKER 2: (Inaudible.)
5 SPEAKER 1: Hello?
6 SPEAKER 2: (Inaudible) on the floor?
7 SPEAKER 1: No, is she on the floor?
8 SPEAKER 2: (Inaudible.)
9 SPEAKER 1: If she's already on the floor, you can put her on
10 her side.
11 SPEAKER 2: (No response).
12 SPEAKER 1: Hello?
13 SPEAKER 2: (No response).
14 SPEAKER 1: Disconnected again. They're already on their
15 way.
16 SPEAKER 3: Okay.
17 SPEAKER 1: Thank you.
18 SPEAKER 3: No problem.
19 SPEAKER 1: Bye.
20
21
22
23
24

Page 7

1 2nd 911 call -- 00.21.37 hours
2
3 SPEAKER 1: Philadelphia Fire Department, Batch 742. What's
4 the address?
5 SPEAKER 2: Philadelphia Airport. I just called about lady
6 in the bathroom.
7 SPEAKER 1: Yes.
8 SPEAKER 2: Yes, and she's -- we got cut off.
9 SPEAKER 1: Did she pass out?
10 SPEAKER 2: Well, she's not yet passed out, but she can't
11 talk.
12 SPEAKER 1: Okay. All right.
13 SPEAKER 2: She's not saying anything. She's just breathing
14 real heavily.
15 SPEAKER 1: Did you get anybody -- did you get airport
16 security?
17 SPEAKER 2: (inaudible) the guy at the airport desk, but he
18 didn't move so I came back in the bathroom to her. Come on,
19 ma'am.
20 SPEAKER 1: We're on our way out there. Just lay her on her
21 side and watch her breathing.
22 SPEAKER 2: Okay.
23 SPEAKER 1: Is she on the floor?
24 SPEAKER 2: Ma'am?

Page 9

1 E78 call to FCC 00.23.26 hours
2
3 SPEAKER 1: Fire Communications?
4 SPEAKER 2: Yes, ma'am. Engine 78?
5 SPEAKER 1: Yes.
6 SPEAKER 2: Yeah, the EMS run that just came over, we do not
7 respond there. It's an outside unit.
8 SPEAKER 1: Okay. I'll let them know.
9 SPEAKER 2: It's just Medic 19. It's Arrival Road.
10 SPEAKER 1: Just Medic 19?
11 SPEAKER 2: Yes, ma'am.
12 SPEAKER 1: They don't need a first?
13 SPEAKER 2: No, we don't go. It's on the unsecured side.
14 That's what I'm trying to tell you.
15 SPEAKER 1: Okay.
16 SPEAKER 2: If you want to send 69s, that's fine.
17 SPEAKER 1: Okay.
18 SPEAKER 2: All right. Thank you, ma'am.
19 SPEAKER 1: And you said it's on the unsecured side?
20 SPEAKER 2: Yes, ma'am. It's on Arrival Road.
21 SPEAKER 1: Okay.
22 SPEAKER 2: Thank you, ma'am.
23 SPEAKER 1: All right. Bye-bye.
24

3 (Pages 6 to 9)

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Page 10

1 3rd 911 call -- 00.24.13 hours
2
3 SPEAKER 1: Philadelphia Fire Department, this is Batch 742.
4 What's the address of your emergency?
5 SPEAKER 2: Philadelphia Airport, ladies bathroom.
6 SPEAKER 1: They're on their way to you.
7 SPEAKER 2: Okay.
8 SPEAKER 1: (Inaudible.)
9 SPEAKER 2: Huh?
10 SPEAKER 1: What is she doing now?
11 SPEAKER 2: She's sitting on the bathroom. She tried to use
12 the bathroom but she couldn't even take off her clothes. So
13 she wet herself.
14 SPEAKER 1: She tried to use the bathroom and she couldn't?
15 SPEAKER 2: No. She couldn't even take off her clothes. I
16 think she's that weak.
17 SPEAKER 1: Is she elderly?
18 SPEAKER 2: No, no. She looks like she's about -- (To woman)
19 are you in your 30s? Ma'am, are you in your 30s? (To
20 operator) She can't even answer. She's too weak.
21 SPEAKER 1: Okay. We're coming now. And you won't see
22 nobody -- nobody else from the airport came to help you?
23 SPEAKER 2: There's a lady that went out to call somebody, so
24 we have her.

Page 12

1 I just came in the bathroom and that's when she asked me.
2 (To the woman) Okay. Okay. Hold on. They're coming.
3 SPEAKER 1: You just came off of Air Tran?
4 SPEAKER 2: Huh?
5 SPEAKER 1: You just came off of Air Tran?
6 SPEAKER 2: Yeah, Air Tran.
7 SPEAKER 1: Okay. All right. Thanks.
8 SPEAKER 2: (To the woman) They're coming.
9 SPEAKER 1: All right. Bye-bye.
10 SPEAKER 2: Okay. (To the woman) They're coming.
11 Hello?
12 SPEAKER 1: Yes.
13 SPEAKER 2: Hello?
14 SPEAKER 1: Yes. Hello?
15 SPEAKER 2: (To the woman) They're not here yet. They're
16 coming. Hold on. Okay. Hold on. They're coming. They're
17 coming, okay? Hold on. They're coming. Just relax.
18 Continue breathing. Just relax. They're coming. Don't try
19 to talk, okay? She said don't try to talk.
20 SPEAKER 1: Try to calm down.
21 SPEAKER 2: Okay. Calm down. They're coming. Do you want
22 to lean on the thing? Don't fall there. Are they here?
23 (Inaudible).
24 FEMALE SPEAKER: (Inaudible) to get a paramedic, somebody.

Page 11

1 SPEAKER 1: Is the lady coming back to help you?
2 SPEAKER 2: Yes. She asked me if I could get somebody and --
3 (inaudible.) Okay. Thank you.
4 SPEAKER 1: What did she say?
5 SPEAKER 2: She said they called the medic.
6 SPEAKER 1: Ask her what's the right location?
7 SPEAKER 2: What is the right location of where the lady is?
8 SPEAKER 1: Yeah.
9 SPEAKER 2: It's baggage claim six. The bathroom of baggage
10 claim six. The ladies bathroom there.
11 SPEAKER 1: Okay. Well, that ain't bad. We're on our way.
12 SPEAKER 2: Okay. (Muffled speaking)
13 SPEAKER 1: Don't try to get her to talk.
14 SPEAKER 2: Okay.
15 SPEAKER 1: No moving around. No moving around. No talking.
16 SPEAKER 2: Okay. She'll stay right here.
17 SPEAKER 1: Okay.
18 SPEAKER 2: (To woman) Stay here. You okay? Don't try to
19 move.
20 SPEAKER 1: Do you know what airline it's by?
21 SPEAKER 2: What airline?
22 SPEAKER 1: Yeah.
23 SPEAKER 2: It's right there where the security desk is.
24 Baggage claim six, number six. I just came off of Air Tran.

Page 13

1 MALE SPEAKER: All right. They're on their way in.
2 SPEAKER 2: Are you trying to call for them? Do you want me
3 to call for them? Okay. Let her -- (inaudible). Okay.
4 Hold on. Okay. Come on. Stay with me. Okay. They're
5 coming. Let me talk to him. You don't need to be talking.
6 She's trying to call somebody in her phone. Dad? Okay. Let
7 me talk to him.
8 SPEAKER 1: Ma'am?
9 SPEAKER 2: Yeah.
10 SPEAKER 1: They're still coming.
11 SPEAKER 2: Hello?
12 SPEAKER 1: Hello, I'm calling for --
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14
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4 (Pages 10 to 13)

Audio Recordings- 01/17/2011
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Page 14	Page 16
<p>1 Supervisor Call E69 -- 00.52.42 hours 2 3 SPEAKER 1: Engine 69, (inaudible) 4 SPEAKER 2: Yeah, how you doing? Fire Communications Center. 5 Can I speak to the person in charge? 6 SPEAKER 1: Hold on. 7 SPEAKER 3: How can I help you? 8 SPEAKER 1: How you doing? It's the Fire Communications 9 Center supervisor. On the job on the PIE, did you see the 10 patient there? 11 SPEAKER 3: Yeah. We got there, we saw -- the person they 12 alleged that was unconscious -- 13 SPEAKER 1: Right. 14 SPEAKER 3: -- was conscious. 15 SPEAKER 1: Was conscious? 16 SPEAKER 3: And there was nothing wrong with her. 17 SPEAKER 1: Oh. 78 calls back about the same job. 18 (inaudible) 19 SPEAKER 3: Oh, he is? 20 SPEAKER 1: Yeah. They went up there with -- with Medic 19 21 back with code blue. 22 SPEAKER 3: Code blue? 23 SPEAKER 1: Yeah. I just want to make sure if it's the same. 24 SPEAKER 3: I don't know if it's the same person. There was</p>	<p>1 ----- 2 3 January 17, 2011 4 00.03.27 5 6 FEMALE SPEAKER: He's not okay. 7 8 ----- 9 10 January 17, 2011 11 00.05.31 12 13 SPEAKER 1: Code yellow. Code yellow at D David 16 and Delta 14 Operations office. Male employee with a head injury that is 15 bleeding profusely. Code yellow. Code yellow at the D David 16 16 and Delta Operations office. Male employee with a head 17 injury that is bleeding profusely. 18 19 ----- 20 21 22 23 24</p>
Page 15	Page 17
<p>1 no one in the bathroom when we got there. 2 SPEAKER 1: Okay. 3 SPEAKER 3: We talked to some gentleman there. He said, I'm 4 fine, I don't know what you're talking about. 5 SPEAKER 1: Okay. 6 SPEAKER 3: You know, a witness said that they thought it was 7 him. 8 SPEAKER 1: That it was him? 9 SPEAKER 3: And he said, No, there ain't nothing wrong with 10 me. I said, All right. 11 SPEAKER 1: Okay. All right. Thank you. 12 SPEAKER 3: All right. 13 14 ----- 15 16 End of recording 17 18 19 20 21 22 23 24</p>	<p>1 January 17, 2011 2 00.07.13 3 4 FEMALE SPEAKER: To B1, can you check A-East baggage claim 5 men's room, a male on the floor? Not sure if he needs 6 medical help or what. Can you let us know what's going on? 7 8 ----- 9 10 January 17, 2011 11 00.07.38 12 13 FEMALE SPEAKER 1: (Inaudible). 14 FEMALE SPEAKER 2: A-East baggage claim area in the men's 15 room. A male passenger on the floor. Can you let us know if 16 he needs help, needs medical attention? 17 FEMALE SPEAKER 1: All right. 18 FEMALE SPEAKER 2: If so, can you back him up? 19 20 ----- 21 22 23 24</p>

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Page 18

1 January 17, 2011
2 00.08.16
3
4 FEMALE SPEAKER: B3, can you back up to B1? A-East baggage
5 claim men's room.
6
7 -----
8
9 January 17, 2011
10 00.08.41
11
12 MALE SPEAKER: (Inaudible), B3 to B1, you can resume.
13 Anybody (inaudible).
14 FEMALE SPEAKER: Okay. Thank you, sir. Please disregard.
15
16 -----
17
18 January 17, 2011
19 00.10.43
20
21 MALE SPEAKER: 10 for 10, (inaudible) 99 for SAR.
22
23 -----
24

Page 20

1 January 17, 2011
2 00.17.35
3
4 FEMALE SPEAKER: It should be a male in the bathroom, laying
5 on the floor in one of the stalls in East Baggage.
6 MALE SPEAKER: On location.
7
8 -----
9
10 January 17, 2011
11 00.18.02
12
13 MALE SPEAKER: AE to Medic 30.
14
15 -----
16
17 January 17, 2011
18 00.18.09
19
20 MALE SPEAKER: (Inaudible).
21 FEMALE SPEAKER: Affirmative. Thank you.
22
23 -----
24

Page 19

1 January 17, 2011
2 00.13.29
3
4 MALE SPEAKER: 843, (inaudible)
5
6 -----
7
8 January 17, 2011
9 00.13.43
10
11 MALE SPEAKER: Can you give me a call when you get a chance?
12 FEMALE SPEAKER: Affirmative.
13
14 -----
15
16 January 17, 2011
17 00.17.26
18
19 MALE SPEAKER: What are we looking for in this baggage claim?
20
21 -----
22
23
24

Page 21

1 January 17, 2011
2 00.18.47
3
4 MALE SPEAKER: 21, you didn't have a medic responding, did
5 you?
6 FEMALE SPEAKER: That's a negative. I think they're talking
7 about the first - the code yellow to 6C.
8 MALE SPEAKER: All right. No medical attention then needed?
9 FEMALE SPEAKER: No. Thank you both.
10
11 -----
12
13 January 17, 2011
14 00.20.45
15
16 FEMALE SPEAKER: Communications to F120, please (inaudible)
17 the code yellow.
18 MALE SPEAKER: Roger. Thank you, ma'am.
19
20 -----
21
22
23
24

6 (Pages 18 to 21)

Audio Recordings- 01/17/2011
January 17, 2011

Page 22

1 January 17, 2011
2 00.22.10
3
4 FEMALE SPEAKER 1: Code yellow. Code yellow in the baggage
5 claim area of Terminal E, Echo, in the ladies room. There's
6 a passenger that's unconscious. Code yellow. Code yellow in
7 the ladies room of the baggage claim area of Terminal E,
8 Echo. There's a passenger that's unconscious.
9 FEMALE SPEAKER 2: Copy.
10 FEMALE SPEAKER 3: F120 copy.
11 MALE SPEAKER: Copy. There should be an outside medics
12 squad.
13 FEMALE SPEAKER 2: Okay. Batch 56.
14 MALE SPEAKER: Yeah.
15 FEMALE SPEAKER 2: Thank you, sir. Dispatch 107. Standby
16 for rescue.
17
18 -----
19
20 January 17, 2011
21 00.23.15 -- inaudible
22
23 -----
24

Page 24

1 January 17, 2011
2 00.32.24
3
4 FEMALE SPEAKER 1: AK-6.
5 FEMALE SPEAKER 2: AK-6.
6 FEMALE SPEAKER 1: The call?
7 FEMALE SPEAKER 2: Okay. AK-6. Terminal E, Eddie, ground
8 transportation next to the bathroom to an unattended.
9 FEMALE SPEAKER 1: Okay. Thanks.
10
11 -----
12
13 January 17, 2011
14 00.38.49
15
16 FEMALE SPEAKER: This is B1 to B8. You can resume that
17 assignment.
18
19 -----
20
21
22
23
24

Page 23

1 January 17, 2011
2 00.23.23
3
4 FEMALE SPEAKER: Two minutes out (inaudible).
5
6 -----
7
8 January 17, 2011
9 00.30.00
10
11 FEMALE SPEAKER 1: On location. We have a female here.
12 Trouble breathing. She's still conscious, but she's having
13 trouble breathing.
14 FEMALE SPEAKER 2: Okay. Thank you.
15
16 -----
17
18
19
20
21
22
23
24

Page 25

1 January 17, 2011
2 00.39.40
3
4 MALE SPEAKER: Attention all vehicles. Attention all
5 vehicles. A26 is now closed. A26 is now closed.
6
7 -----
8
9 January 17, 2011
10 00.39.51
11
12 MALE SPEAKER: 2 to 9 copy.
13
14 -----
15
16 January 17, 2011
17 00.42.02
18
19 MALE SPEAKER: 55.
20 FEMALE SPEAKER: 55.
21 MALE SPEAKER: In regards to the second hospital case,
22 outside medic is going to meet us at E baggage on Arrival
23 Road, E baggage.
24 FEMALE SPEAKER: Okay.

7 (Pages 22 to 25)

Audio Recordings- 01/17/2011
January 17, 2011

Page 26

1
2 January 17, 2011
3 00.45.55
4
5 MALE SPEAKER: 55.
6 FEMALE SPEAKER: 55.
7 MALE SPEAKER: (Inaudible) rescue.
8
9 -----
10
11 January 17, 2011
12 00.48.40
13
14 MALE SPEAKER: AK6.
15 FEMALE SPEAKER: AK6.
16 MALE SPEAKER: The young lady in the bathroom. Officers are
17 working on her. You need to expedite medics here.
18 Administering CPR.
19 FEMALE SPEAKER: (Inaudible).
20
21 -----
22
23
24

Page 28

1 January 17, 2011
2 00.52.31
3
4 FEMALE SPEAKER: Engine 78.
5 MALE SPEAKER: 78.
6 FEMALE SPEAKER: Any luck with that rescue?
7 MALE SPEAKER: That's affirmative. They're on their way now.
8
9 -----
10
11 January 17, 2011
12 00.52.59
13
14 FEMALE SPEAKER: Do we have an ETA?
15 MALE SPEAKER: That would be negative. I'll try to find out
16 for you.
17
18 -----
19
20
21
22
23
24

Page 27

1 January 17, 2011
2 00.49.26
3
4 FEMALE SPEAKER 1: Radio to Engine 78.
5 FEMALE SPEAKER 2: 78.
6 FEMALE SPEAKER 1: Is there any way you can expedite rescue?
7 FEMALE SPEAKER 2: Yeah. We're talking to them now and we're
8 having a (inaudible).
9
10 -----
11
12 January 17, 2011
13 00.51.00
14
15 FEMALE SPEAKER: 09843.
16 MALE SPEAKER: 09.
17 FEMALE SPEAKER: If you finish the -- (inaudible) and the
18 lights are still on.
19
20 -----
21
22
23
24

Page 29

1 January 17, 2011
2 00.53.13
3
4 FEMALE SPEAKER: Keep in mind it sounds like that hospital
5 case is crashing.
6 MALE SPEAKER: That's affirmative.
7
8 -----
9
10 January 17, 2011
11 01.04.41
12
13 FEMALE SPEAKER: (inaudible) upon the arrival (inaudible).
14
15 -----
16
17 January 17, 2011
18 01.14.39
19
20 FEMALE SPEAKER: Communications, please (inaudible) the code
21 yellow.
22 MALE SPEAKER: Thank you, ma'am.
23
24 -----

8 (Pages 26 to 29)

Audio Recordings- 01/17/2011
January 17, 2011

Page 30

1 January 17, 2011
2 01.24.57
3
4 FEMALE SPEAKER 1: Is there an (inaudible)?
5 FEMALE SPEAKER 2: (Inaudible).
6 FEMALE SPEAKER 1: Are they unresponsive?
7 FEMALE SPEAKER 2: Affirmative.
8 FEMALE SPEAKER 1: (Inaudible).
9 FEMALE SPEAKER 2: (Inaudible).
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24

Page 32

1 3.
2
3 FEMALE SPEAKER 1: Medic 19.
4 MALE SPEAKER 2: Medic 19?
5 FEMALE SPEAKER 1: Yes, sir. Respond. Also PIA, 1801.
6 MALE SPEAKER 2: That's affirmative. It's going to be in the
7 baggage claim number six. That's all I have in this job.
8
9 -----
10 4.
11
12 MALE SPEAKER 2: Attention Engine 78 and Medic 19,
13 Philadelphia International Airport, Baggage Claim number six.
14 Engine 78 and Medic 19, Philadelphia International Airport,
15 Baggage Claim number six. Operate on South Medic.
16
17 -----
18 5.
19
20 MALE SPEAKER 2: Attention, terminating the (inaudible) call,
21 terminating the (inaudible) call.
22
23 -----
24

Page 31

1 South Medic Band Transmissions
2
3 -----
4 1.
5
6 MALE SPEAKER 1: 25.
7 MALE SPEAKER 2: Did you make 25?
8 MALE SPEAKER 1: Affirmative.
9
10 -----
11 2.
12
13 MALE SPEAKER 2: Medic 37, 2118 train to terrace, Medic 37,
14 2118 train to terrace, South Medic.
15 MALE SPEAKER 2: 35 Medic?
16 MALE SPEAKER 3: 35B, 715 North 16th.
17 MALE SPEAKER 2: Apartment 3. 27 Female, back and side pain.
18
19 -----
20
21
22
23
24

Page 33

1 6.
2
3 MALE SPEAKER 2: Attention Medic 41, based off 747 Common
4 Street. Attention Medic 41, based off 747 Common Street.
5 South Medic.
6
7 -----
8 7.
9
10 MALE SPEAKER 2: Attention Medic B, 2421 North Myrtlewood
11 Street. Attention Medic B, 2421 North Myrtlewood Street.
12 This is South Medic.
13
14 -----
15 8.
16
17 MALE SPEAKER 2: Medic 19?
18 FEMALE SPEAKER 1: Medic 19.
19 MALE SPEAKER 2: Medic 19, I'm getting more information.
20 They said this job is going to be on Arrival Road, down on
21 secured side, baggage claim number six. I don't know if that
22 makes sense to you or not.
23 FEMALE SPEAKER 1: We're trying to make sense of it. We'll
24 get it.

9 (Pages 30 to 33)

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January 17, 2011

Page 34

1 -----
2 9.
3
4 MALE SPEAKER 1: Medic AB?
5 MALE SPEAKER 2: Medic AB.
6 MALE SPEAKER 1: 2421 North Myrtlewood.
7 MALE SPEAKER 2: 20-female, abdominal pain.
8
9 -----
10 10.
11
12 MALE SPEAKER 1: 41B?
13 MALE SPEAKER 2: Medic 41B.
14 MALE SPEAKER 1: Responding, 5747 Commerce.
15 MALE SPEAKER 2: Okay. It's going to be a 40-year-old
16 female, fever.
17
18 -----
19 11.
20
21 MALE SPEAKER 2: Attention to 69 to respond, Medic 19 to
22 Philadelphia Airport. Attention to 69 to Medic 19 to
23 Philadelphia International Airport.
24

Page 36

1 14.
2
3 MALE SPEAKER 2: Medic 37.
4 MALE SPEAKER 1: Medic 37.
5 MALE SPEAKER 2: Okay. Tried the number back. No answer.
6 MALE SPEAKER 1: Affirmative. Investigating. They have the
7 lights off.
8 MALE SPEAKER 2: Affirmative.
9
10 -----
11 15.
12
13 MALE SPEAKER 1: 35B?
14 MALE SPEAKER 2: Medic 35B.
15 MALE SPEAKER 1: On location.
16 MALE SPEAKER 2: Affirmative.
17
18 -----
19 16.
20
21 MALE SPEAKER 1: Engine 69.
22 MALE SPEAKER 2: Engine 69.
23 MALE SPEAKER 1: Engine 69 on location, PIA arrival.
24 MALE SPEAKER 2: Affirmative.

Page 35

1 -----
2 12.
3
4 MALE SPEAKER 1: 37.
5 MALE SPEAKER 2: Proceed to 37.
6 MALE SPEAKER 1: Yes, sir. Can you give a call and ask them
7 to come to the front door?
8 MALE SPEAKER 2: Okay. Affirmative, sir.
9
10 -----
11 13.
12
13 MALE SPEAKER 1: Engine 69.
14 MALE SPEAKER 2: Engine 69.
15 MALE SPEAKER 1: PIA, main terminal.
16 MALE SPEAKER 2: Okay. It'll be the baggage claim area
17 number 6. Use the Arrival Road for an unconscious person.
18 MALE SPEAKER 1: Engine 69, affirmative.
19 MALE SPEAKER 2: Affirmative.
20
21 -----
22
23
24

Page 37

1 -----
2 17.
3
4 MALE SPEAKER 1: Medic 24B.
5 MALE SPEAKER 2: Medic 24B.
6 MALE SPEAKER 1: All for (inaudible.)
7 MALE SPEAKER 2: Affirmative.
8
9 -----
10 18.
11
12 MALE SPEAKER 1: 35B.
13 MALE SPEAKER 2: 35B.
14 MALE SPEAKER 1: Clay Street, near St. Joe's.
15 MALE SPEAKER 2: Okay. Affirmative.
16
17 -----
18 19.
19
20 MALE SPEAKER 1: 41B.
21 MALE SPEAKER 2: Medic 41B.
22 MALE SPEAKER 1: 41B on location.
23 MALE SPEAKER 2: Affirmative.
24

10 (Pages 34 to 37)

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January 17, 2011

Page 38

1 -----
2 20.
3
4 MALE SPEAKER 2: Medic 9B.
5 (No response.)
6 MALE SPEAKER 2: Medic 9B.
7 (No response.)
8 MALE SPEAKER 2: Medic 1.
9 MALE SPEAKER 1: Medic 37.
10 MALE SPEAKER 2: Medic 37.
11 MALE SPEAKER 1: (Inaudible.)
12 MALE SPEAKER 2: Okay. Affirmative.
13
14 -----
15 21.
16
17 MALE SPEAKER 2: Medic 9B.
18 (No response.)
19 MALE SPEAKER 2: Medic 14.
20 FEMALE SPEAKER 1: 14.
21 MALE SPEAKER 2: What's your status?
22 FEMALE SPEAKER 1: (Inaudible.)
23 MALE SPEAKER 2: Okay.
24

Page 39

1 -----
2 22.
3
4 MALE SPEAKER 2: Medic 9B.
5 (No response.)
6 MALE SPEAKER 2: Medic 9B.
7 MALE SPEAKER 1: Engine 69.
8 MALE SPEAKER 2: Engine 69.
9 MALE SPEAKER 1: I'm just going to make Engine 69
10 unavailable. You can recall the medic, they'll service this
11 location.
12 MALE SPEAKER 2: Okay. Medic 19 recall.
13 FEMALE SPEAKER 1: Medic 19. On location and (inaudible) -
14 unavailable.
15 MALE SPEAKER 2: Affirmative.
16
17 -----
18 23.
19
20 MALE SPEAKER 2: Medic 7.
21 (No response.)
22 MALE SPEAKER 2: Medic 7.
23
24 -----

Page 40

1 24.
2
3 MALE SPEAKER 2: Attention, 9B. 3333 Walnut Street. 9B on
4 3333 Walnut Street, South Medic.
5
6 -----
7 25.
8
9 MALE SPEAKER 1: 41B.
10 MALE SPEAKER 2: Medic 41B.
11 MALE SPEAKER 1: 41B cleared to CHOP
12 MALE SPEAKER 2: Affirmative, sir.
13
14 -----
15 26.
16
17 MALE SPEAKER 2: Attention, Medic 15. 2211 North 10th
18 Street. Attention, Medic 15. 2211 North 10th Street. South
19 Medic.
20
21 -----
22
23
24

Page 41

1 27.
2
3 MALE SPEAKER 1: 9B.
4 MALE SPEAKER 2: Proceed, Medic 9B.
5 MALE SPEAKER 1: Okay. Responding to 3333 Walnut.
6 MALE SPEAKER 2: Okay. Male, assault.
7
8 -----
9 28.
10
11 MALE SPEAKER 2: Attention, Medic 23, 1541 North Alden
12 Street. Medic 23, 1541 North Alden Street. South Medic.
13
14 -----
15 29.
16
17 MALE SPEAKER 2: Medic 15.
18 (No response.)
19 MALE SPEAKER 2: Medic 15.
20
21 -----
22
23
24

Audio Recordings- 01/17/2011
January 17, 2011

Page 42

1 30.
2
3 MALE SPEAKER 1: Medic 23.
4 MALE SPEAKER 2: Proceed, Medic 23.
5 MALE SPEAKER 1: 1541 North Alden.
6 MALE SPEAKER 2: Okay. 43-female having chest pains.
7
8 -----
9 31.
10
11 MALE SPEAKER 2: Medic 15.
12 FEMALE SPEAKER 2: 2211 North 10th.
13 MALE SPEAKER 2: Okay. First floor, 21-year-old female,
14 difficulty breathing.
15
16 -----
17 32.
18
19 MALE SPEAKER 1: Medic 18.
20 MALE SPEAKER 2: Medic 18, go ahead.
21 MALE SPEAKER 1: (Inaudible.)
22
23 -----
24

Page 44

1 -----
2 35.
3
4 MALE SPEAKER 2: Medic 9B recall.
5 (No response.)
6 MALE SPEAKER 2: Medic 19.
7 MALE SPEAKER 1: 19.
8 MALE SPEAKER 2: Okay. You're responding, sir?
9 MALE SPEAKER 1: Yeah, we're responding. Send the run back
10 over, please.
11 MALE SPEAKER 1: Okay, affirmative. It's going to be
12 Terminal E, baggage.
13
14 -----
15 36.
16
17 MALE SPEAKER 2: Medic 9B recall.
18 MALE SPEAKER 1: 9B. Was that a recall?
19 MALE SPEAKER 2: Affirmative.
20 MALE SPEAKER 1: 9B available.
21 MALE SPEAKER 2: Okay, affirmative.
22
23 -----
24

Page 43

1 33.
2
3 FEMALE SPEAKER 2: Medic 14.
4 MALE SPEAKER 2: Proceed, Medic 14.
5 FEMALE SPEAKER 2: (Inaudible.)
6 MALE SPEAKER 2: Affirmative. 0047.
7
8 -----
9 34.
10
11 MALE SPEAKER 1: Medic 19, Engine 78.
12 FEMALE SPEAKER 2: Medic 19.
13 MALE SPEAKER 1: Do you have an ETA? This lady just went
14 unconscious.
15 FEMALE SPEAKER 2: I'm seeing it was recalled from Engine 69
16 probably about ten minutes ago. We are a station, sir.
17 MALE SPEAKER 1: All right. We need a rescue squad at
18 Terminal E baggage.
19 FEMALE SPEAKER 2: Sir (inaudible.)
20 MALE SPEAKER 2: Engine 78, this will be at what terminal
21 again?
22 MALE SPEAKER 1: Terminal E Arrivals, baggage room. They're
23 doing CPR now.
24

Page 45

1 37.
2
3 MALE SPEAKER 2: Attention, Medic 9B. Philadelphia
4 International Airport, Terminal E baggage for a code blue.
5 Medic 19 respond to Philadelphia International Airport
6 Terminal E baggage for a code blue. South Medic.
7 FEMALE SPEAKER 1: Medic 19.
8
9 -----
10 38.
11
12 MALE SPEAKER 1: 9B.
13 MALE SPEAKER 2: 9B.
14 MALE SPEAKER 1: Responding to PIA. Do you know where you
15 want us to respond to?
16 MALE SPEAKER 2: Medic 9B, you can recall. I'll dispatch you
17 there.
18 MALE SPEAKER 1: That's affirmative. We're available.
19
20 -----
21
22
23
24

Audio Recordings- 01/17/2011
January 17, 2011

Page 46

1 39.
2
3 MALE SPEAKER 1: 41B.
4 MALE SPEAKER 2: Medic 41B.
5 MALE SPEAKER 1: (Inaudible.)
6 MALE SPEAKER 2: Affirmative.
7
8 -----
9 40.
10
11 MALE SPEAKER 1: 35B.
12 MALE SPEAKER 2: Medic 35B.
13 MALE SPEAKER 1: Make us available.
14 MALE SPEAKER 1: Affirmative. 0054.
15
16 -----
17 41.
18
19 MALE SPEAKER 2: Attention, Medic 3. 4613 Chester Avenue.
20 Medic 3, 4613 Chester Avenue. South Medic.
21
22 -----
23
24

Page 48

1 -----
2 45.
3
4 MALE SPEAKER 1: Medic 30.
5 MALE SPEAKER 2: Medic 30.
6 MALE SPEAKER 1: Available at (inaudible.)
7 MALE SPEAKER 2: Affirmative.
8
9 -----
10 46.
11
12 FEMALE SPEAKER 1: 19.
13 MALE SPEAKER 2: Proceed, Medic 19.
14 FEMALE SPEAKER 1: (Inaudible.)
15 MALE SPEAKER 2: Engine 78.
16 MALE SPEAKER 1: 78.
17 MALE SPEAKER 2: Are you on location?
18 MALE SPEAKER 1: Not staying there, but we're calling from
19 the firehouse. We need all communications from the control
20 tower.
21 MALE SPEAKER 1: Affirmative.
22
23 -----
24

Page 47

1 42.
2
3 MALE SPEAKER 2: Attention, Medic 7. 3711 Brandywine Street.
4 Medic 7, 3711 Brandywine Street. South Medic.
5 FEMALE SPEAKER 1: Medic 7.
6 MALE SPEAKER 2: Medic 7.
7 FEMALE SPEAKER 1: 3711 Brandywine.
8 MALE SPEAKER 2: Affirmative. 86-year-old female, sick.
9
10 -----
11 43.
12
13 FEMALE SPEAKER 2: Medic 15.
14 MALE SPEAKER 2: Medic 15.
15 FEMALE SPEAKER 2: (Inaudible.)
16 MALE SPEAKER 2: Affirmative.
17
18 -----
19 44.
20
21 MALE SPEAKER 1: Medic 3.
22 MALE SPEAKER 2: Medic 3.
23 MALE SPEAKER 1: 4613 Chestnut.
24 MALE SPEAKER 2: Affirmative.

Page 49

1 47.
2
3 MALE SPEAKER 1: Engine 69, respond to Philadelphia
4 International Airport, Terminal E, Echo, on Arrival Road for
5 a code blue. Engine 69 respond to Philadelphia International
6 Airport, Terminal E, Echo, on Arrival Road for a code blue.
7
8 -----
9 48.
10
11 MALE SPEAKER 1: Engine 69.
12 MALE SPEAKER 2: Engine 69.
13 MALE SPEAKER 1: Responding to PIA main terminal E.
14 MALE SPEAKER 2: Affirmative.
15 MALE SPEAKER 1: (Inaudible) 01:00 hours.
16
17 -----
18 49.
19
20 MALE SPEAKER 1: Medic 44B.
21 MALE SPEAKER 2: Medic 44B.
22
23 -----
24

13 (Pages 46 to 49)

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Page 50

1 50.
2
3 MALE SPEAKER 2: Medic 35B, 3744 Spruce Street in front of
4 Wawa. 35B, 3744 Spruce Street in front of Wawa.
5 MALE SPEAKER 1: 35B.
6 MALE SPEAKER 2: 35B.
7 MALE SPEAKER 1: 3744 Spruce.
8 MALE SPEAKER 2: In front of Wawa, DK male.
9
10 -----
11 51.
12
13 MALE SPEAKER 1: Medic 23.
14 MALE SPEAKER 2: Medic 23.
15 MALE SPEAKER 1: (Inaudible.)
16 MALE SPEAKER 2: Affirmative.
17
18 -----
19 52.
20
21 MALE SPEAKER 2: Attention Medic 1, Dolphin Street and
22 Trenton Street. Medic 1, Dolphin Street and Trenton Street.
23 South Medic.
24

Page 52

1 55.
2
3 MALE SPEAKER 1: Medic 3.
4 MALE SPEAKER 2: Medic 3.
5 MALE SPEAKER 1: (Inaudible.)
6 MALE SPEAKER 2: Affirmative.
7
8 -----
9 56.
10
11 FEMALE SPEAKER 1: Attention, Medic 44B, 2906 North 25th
12 Street. Medic 44B, 2906 North 25th Street. North Medic.
13
14 -----
15 57.
16
17 MALE SPEAKER 1: Medic 44B.
18 MALE SPEAKER 2: Medic 44B.
19 MALE SPEAKER 1: Responding 2906 North 25th Street. Can we
20 have the nature? And, also, is there a first responder
21 going?
22 MALE SPEAKER 2: Negative. Switch on to North Medic.
23
24 -----

Page 51

1 -----
2 53.
3
4 MALE SPEAKER 2: Medic 1.
5 MALE SPEAKER 1: Medic 1.
6 MALE SPEAKER 3: Engine 69.
7 MALE SPEAKER 2: Engine 69.
8 MALE SPEAKER 3: On location.
9 MALE SPEAKER 2: Affirmative.
10 MALE SPEAKER 1: Medic 1.
11 MALE SPEAKER 2: Medic 1.
12 MALE SPEAKER 1: Dolphin and Trenton.
13 MALE SPEAKER 2: Affirmative.
14
15 -----
16 54.
17
18 FEMALE SPEAKER 1: Attention Medic 46B, 2824 North Lee
19 Street. Medic 46B, 2824 North Lee Street. North Medic.
20
21 -----
22
23
24

Page 53

1 58.
2
3 MALE SPEAKER 1: 35B.
4 MALE SPEAKER 2: 35B.
5 MALE SPEAKER 1: We're all (inaudible) patient.
6 MALE SPEAKER 2: Affirmative.
7
8 -----
9 59.
10
11 MALE SPEAKER 1: 41B.
12 MALE SPEAKER 2: Medic 41B.
13 MALE SPEAKER 1: (Inaudible) at CHOP.
14 MALE SPEAKER 2: Affirmative. 111.
15
16 -----
17 60.
18
19 MALE SPEAKER 2: Attention, Engine 54 Medic 16, 2237 Bryn
20 Mawr Avenue, Apartment 112. Attention, Engine 54 Medic 16,
21 2237 Bryn Mawr Avenue, Apartment 112. Operating on South
22 Medic.
23
24 -----

14 (Pages 50 to 53)

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Page 54

1 61.
2
3 MALE SPEAKER 1: Engine 69.
4 MALE SPEAKER 2: Engine 69.
5 MALE SPEAKER 1: Will remain on radio. At the hospital with
6 medicated (inaudible.)
7 MALE SPEAKER 2: Affirmative.
8
9 -----
10 62.
11
12 MALE SPEAKER 1: Engine 54.
13 MALE SPEAKER 2: Engine 54.
14 MALE SPEAKER 1: Responding, 2237 Bryn Mawr Ave.
15 MALE SPEAKER 2: Okay. Apartment 112, 25-female with
16 (inaudible.)
17 FEMALE SPEAKER 1: Medic 16.
18 MALE SPEAKER 2: Medic 16.
19 FEMALE SPEAKER 1: 2237 Bryn Mawr Avenue.
20 MALE SPEAKER 2: Okay. Apartment 112, 25-female with
21 (inaudible.)
22
23 -----
24

Page 55

1 63.
2
3 FEMALE SPEAKER 2: Medic 19.
4 MALE SPEAKER 2: Proceed, Medic 19.
5 FEMALE SPEAKER 2: (Inaudible) whenever you're ready.
6 MALE SPEAKER 2: Okay. Affirmative.
7 FEMALE SPEAKER 2: I have an approximate 40 to 50-year-old
8 female code blue in progress. Ten or fifteen minutes.
9 MALE SPEAKER 2: Okay. Affirmative.
10
11 -----
12 64.
13
14 MALE SPEAKER 1: 25.
15 MALE SPEAKER 2: Medic 25, standby. Possible notification.
16 Standby, possible notification.
17
18 -----
19
20
21
22
23
24

15 (Pages 54 to 55)

A	41:12 42:5	B	54:19	32:13,15	Department	54:13	7:3 9:3 10:3
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